

# The Joint Staff Sees New Efficiency by Replacing an Outdated System with Decision Lens



## THE ORGANIZATION

Joint Staff, U.S. Department of Defense. The Joint Capabilities Division helps the Joint Requirements Oversight Council of the Joint Staff assess, prioritize, and recommend improvements in capability deficiencies across the military.



## THE PROBLEM

MULTIPLE PROGRAMS, MULTIPLE STANDARDS. The Joint Capabilities Division had already turned to software solutions to help them make decisions, but the tools they were using were often inflexible, leading them to need multiple tools to cover the whole scope they were considering. At one point they were using 8 different tools and the process of normalizing the results across all those tools was beyond impossible.



## THE SOLUTION

COHESION. The Decision Lens software allowed the Joint Capabilities Division to model all their decisions on a single platform. With the help of Decision Lens' experienced personnel, the Joint Capabilities Division worked out criteria by which to measure their plans, and the decision-making body used their various expertise to reach consensus.



## THE RESULTS

TIME. The Joint Capabilities Division reached their decisions in about half the usual time using Decision Lens. With that extra time, they were able to do more review and sensitivity analysis so that when presenting they knew how to address all concerns. Making decisions and effectively communicating the reasons behind them was the easiest and fastest it had ever been.